



Isaac Livington

🌟 Demographics

🚀 **Age:** 25 years old

🚀 **Hometown:** Toronto, Canada

🚀 **Occupation:** New Graduate

“ It find it so annoying that I have to go through all the Drive Test locations to find an open slot.”

Brief story

Isaac has just graduated from university and has plans to take a break before he starts his full-time job. During this break he plans to explore different parts of Ontario as he hasn't had much time to do so while he was studying. Isac currently has a G1 license and is eligible to do his G2 drive test, and so he plans to complete his G2 test so that he can rent a car for his solo road trip adventure. Isaac has never had to worry about driving as some of his friends have their G license and have their own cars.

Behaviour

Isaac has always been a very organized person and always likes to have his week planned out and does not wait until the last minute to get things done.

📌 Goals

- 👍 Wants to be able to find a drive test appointment at the earliest date
- 👍 Wants to be able to see all appointments available at all locations on a certain date
- 👍 Wants to be notified when a new test slot opens up
- 👍 Want to avoid having to log into the Drive Test website everytime i'm looking for an appointment

😡 Frustrations

- 👎 It is annoying that I have to select every location to find an open slot
- 👎 I have to keep checking the Drive Test website to see if any new slots opened up
- 👎 I have to enter my license details every time
- 👎 I will never know if test slots were cancelled